



WISH Drop-In
Centre Society

JOB POSTING: INTERNAL/EXTERNAL

INREACH WORKER

OPEN UNTIL FILLED [View Full Job Description](#)

ABOUT WISH

Based in Vancouver's Downtown Eastside, WISH is the largest sex worker support organization in Canada. WISH offers a safe place of respite for women involved in street-based sex work. WISH Drop-in Centre Society is an organization and space for women and people of marginalized genders, including Two-Spirit, trans, and non-binary.

JOB SUMMARY

Reports to: Inreach Manager

Job Location: WISH Offices (Vancouver BC)

This role works directly with WISH participants on a one-on-one basis to support women and gender-diverse folks in navigating both WISH programs and external systems such as housing, detox, and violence prevention.

- The Inreach Worker will be primarily working in Drop-In and Shelter sites during a variety of hours to support a broad group of participants.
- The overall responsibility will be to support participants' access to care beyond WISH's basic-needs programs.
- Work in collaboration with other WISH Inreach workers to manage a fluid caseload of WISH participants.
- Provide, cultural, holistic, participant-centred support.
- Connect participants with outreach workers who visit WISH as well as other external resources and support systems such as mental health services, housing opportunities, violence prevention, and detox.
- Create plans, conduct referrals, make calls, and ensure follow-through and follow-ups with participants for whatever their priority needs may be.
- Initiate new partnerships with service providers in the DTES to ensure wrap-around services for participants.

Apply by sending a cover letter and resume to careers@wishdropincentre.org

QUALIFICATIONS

- Alignment with the WISH mission, vision, and core values.
- 2 + years supporting women and gender-diverse folks.
- 3+ years experience working in front line social service delivery.
- A minimum 2-year commitment is sought to provide participants with consistency and opportunity to build trust with the Inreach Worker.
- Solid knowledge and understanding of Indigenous culture and history in BC and Canada.
- Flexibility required for schedule and hours. Must be prepared to aid participants at various hours (including occasional overnight hours).
- Excellent interpersonal skills (active listening and conflict resolution).
- Strong verbal and written communication skills.
- A strong knowledge and understanding of sex work, trans-inclusivity, gender diversity, substance use and cycles of addiction.
- An understanding of the inherent issues that WISH participants and residents of the Downtown Eastside face on a daily basis.
- A strong, feminist analysis of oppressive systems, including violence against women and gender-diverse folks, colonization, racism, transphobia, classism, misogyny, moralism, ableism—and how they impact sex workers.

ADDITIONAL ASSETS

- Education or training in social service work, counseling, or related studies.
- Experience working in the Downtown Eastside or comparable community with a range of knowledge of supports for women and gender-diverse folks.
- Lived expertise in the sex industry.

COMPENSATION & WORK ENVIRONMENT

- This is a non-unionized, full-time position.
- Compensation starts at \$60,000 - \$70,000/annual, commensurate with experience and ability.
- Excellent health & welfare benefits plan, with premiums fully covered.
- 6% vacation accrual (3 weeks per year); 12 health & wellness days paid every year; annual week office closure in December; 14 statutory holidays.
- Flexible work arrangements and paid meal breaks.
- Welcoming, team-based office culture in a location that is close to transit.

All qualified individuals, particularly Indigenous women and gender-diverse folks from diverse backgrounds, are strongly encouraged to apply. Our offices are wheelchair accessible, and people of diverse abilities are encouraged to apply.

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