

December 20, 2016

Dear friend of WISH,

I hope this finds you well.

As you may have heard, WISH suffered a flood late last night and into this morning.

Unfortunately, it's sewage water that has backed up into the downstairs space, flooding the hallway, boardroom, both bathrooms, storage room, Aboriginal Health & Safety Program, and the annex where donations are stored before they are used upstairs. The affected carpets and cabinets will have to be thrown out and replaced, and the bottom layer of donations in the overflow storage area will also have to be discarded.

For more than 30 years, WISH has been a place where women can rely on to be open, warm, and safe on the darkest, coldest nights – thankfully, that won't change today.

As luck would have it, the flood spared the Drop-In upstairs, and staff will be operating services without disruption to participants this evening. Our team – **our focused, resilient, deeply caring team** – have been delivering care and resources throughout the overdose epidemic this past year, the cold snap these past few weeks, and you can bet this flood won't be what stops them.

That said, it's been a long year for the WISH community.

On top of continuing to deliver programming despite a budget shortfall and an unprecedented number of overdose deaths in our extended family, now the team is facing short-term displacement and long-term disruptions to where they do the day-to-day work that makes all WISH operations possible.

As is their custom, I know staff will persevere and deliver exceptional care and support to all of our participants.

As they do, [I hope you will consider joining me in chipping in what you can this holiday season](#) to help make 2017 a little easier for staff and the programs they are so dedicated to delivering.

Sincerely,
Sarah Ciarrocchi

on behalf of the
WISH Drop-In Centre Society Board

A rectangular button with rounded corners, featuring a pink-to-purple gradient background and the text "DONATE NOW" in white, uppercase letters.

p.s.: Because we aren't able to accept clothing donations until further notice, we're asking that supporters make a cash donation in lieu of clothing gifts.

[Please donate what you can today.](#)